**Jason Greenia**

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**WORK EXPERIENCE**

**Blue Shield of California El Dorado Hills, CA**

*Senior Release Engineer    01/2019 - Present*

* Orchestrated software releases to production, in both agile and waterfall methodologies, consisting of an average of 30 projects per release by coordinating multiple teams in a cross-functional environment including project teams, database administrators, DevOps teams, test teams, development teams and key stakeholders.
* Facilitated status meetings, post-implementation reviews/retrospectives, deployment plan reviews, go/no-go meetings and change review board meetings.
* Ensured compliance with company data privacy policy and release procedures including reviewing requests for PHI data, collecting signoffs (including code review, testing, operations knowledge transfer, deployment plan, and several levels of leadership approval), and reviewing and creating change tickets.
* Managed non-production environments for cross-project and cross-release conflicts by reviewing initial project deployment details and monitoring ongoing deployments.
* Maintained flexibility and worked through ambiguity in a fast-paced and changing environment.
* On an as-required basis, held emergency meetings to remove roadblocks or resolve time-critical issues.
* Parallelized package deployments to production by preparing and reviewing technical details with multiple teams, leading to a reduction in production downtime of 4 hours per release as well as a financial savings to the company.
* Compiled metrics and key performance indicators for leadership review by writing queries against multiple data sources including: Atlassian Jira, Subversion (SVN), Jenkins, Atlassian Fisheye.
* Documented new and existing processes and led training sessions for release team members and members of other teams leading to increased process clarity through a straightforward explanation of technical topics.
* Reviewed post-release incidents with multiple teams (Operations, QA, development, etc) to identify gaps and compiled this information into actionable steps for various teams to implement.
* Provided input and served as a subject matter expert for the release management team on several enterprise-wide projects including: migrating from SVN to Bitbucket, migrating from Jira On-Prem to Jira Cloud, Oracle Database upgrade, Netezza database upgrade, Linux server upgrade, and company operating model change.

**Clear Capital Roseville, CA**

*Test Automation Engineer 03/2018 – 01/2019*

* Created a suite of approximately 200 automated test cases for customer order and delivery integrations using Java, Selenium WebDriver, and Rest Assured which saved an estimated 20 QA resource hours per month.
* Automated end-user functionality as well as customer-facing API endpoint testing.
* Migrated and refactored existing Selenium tests from legacy testing framework into a new framework.
* Performed code reviews for new automated tests and framework updates using Git.
* Executed automated test suites using Jenkins to support testing efforts.
* Extended existing automated test coverage as new features were added to the production system.
* Worked closely with other SQA members and developers to understand testing requirements.
* Participated in the design, development, documentation, analysis and testing of assigned projects.

**Clear Capital Roseville, CA**

*Software Quality Analyst II 01/2016 – 03/2018*

* Continued to perform all level 1 duties listed below
* Led the consolidation and transfer of test cases from Google Sheets into a test-case repository, TestRail.
* Learned Selenium and Java using a combination of Pluralsight, textbooks, articles and the occasional assistance from the development team
* Expanded and re-factored existing Selenium automated tests.

**Clear Capital Roseville, CA**

*Software Quality Analyst I 03/2015 – 01/2016*

* Designed and implemented test cases and test plans for internal and customer-facing web applications.
* Performed black-box, grey-box, regression, functional and cross-browser testing.
* Wrote SQL scripts to validate back-end functionality on an Oracle database.
* Participated in all Agile Scrum ceremonies and provided story sizing input, daily standup updates, and retrospective feedback.
* Worked closely with project managers, developers and business owners to understand testing requirements.

**Intel Folsom, CA**

*Software QA Technician 08/2008 – 03/2015*

* Managed the release of software device driver packages to an external B2B site.
* Validated device driver packages prior to release by installing on physical machines and verifying installation and driver signature.
* Built and maintained a physical rack of machines to use in device driver validation.
* Submitted device driver and automated testing results to Microsoft for WHQL device driver certification.
* Communicated release status to a wide audience of over 200 stakeholders.
* Documented new process and tools for both internal users as well as external vendors.
* Volunteered to participate in the development of a redesign of internal automation release tools by acting as a subject matter expert and performed activities such as requirements gathering, requirements analysis, developing test cases and QA testing.

**EDUCATION**

**California State University, Sacramento**

*Management Information Systems     2013*

* Relevant coursework: Object Oriented Programming (Java), C Programming, Visual Basic .NET Programming, Assembly Programming, Database Systems (SQL), Introduction to Unix, Discrete Structures, SDLC, Computer Information Systems Management
* SAFe Agile Scrum Release Train Engineer Certification (instructor led training) – *2021 Expected*

**SKILLS & INTERESTS**

**Skills:** Release Management, Jira, Confluence, Excel, Visio, Agile Scrum, Java

**Interests:** Science fiction (Star Trek, Star Wars, Marvel movies), nature (hiking, kayaking) and travelling